YOU CAN DO IT ANYTIME, ANYWHERE

ARE YOU RECEIVING THE SIGNAL LOSS ALARM?
If switched on, the Signal Loss Alarm notifies you if your sensor has not communicated with this app for 20 minutes and you may miss detecting low glucose or high glucose episodes.

To continue receiving low or high glucose alarms, make sure you check the following steps.

1. Ensure that your Android smartphone is within 30 feet of you at all times, unobstructed.
2. Do not force close the app – keep it running in the background.
3. Turn off Do Not Disturb mode or select to turn on Override Do Not Disturb® in your alarm settings.

4. You must accept the App’s permission request for Critical Alerts to turn off Do Not Disturb mode. You can also enable the Critical Alerts setting directly from the app’s notification settings.
5. Keep your Bluetooth switched on.

If you are still receiving the Signal Loss Alarm, please contact Customer Service.

ALARM. SCAN. ACT.

Find out more visit www.FreeStyleLiber.co.uk
or scan the QR code below.

CUSTOMER SERVICE
We’re here for any questions or queries about alarms on the FreeStyle Libre 2 system.
You can call our Customer Careline Monday-Friday (excluding Bank Holidays) 8:00am-8:00pm and Saturday 9:00am-5:00pm.

0800 170 1177

Images are for illustrative purposes only. Not actual product or device. Use only in the manner as described and shown. The FreeStyle Libre 2 system is water resistant to up to 1 meter (3 feet) of water for a maximum of 30 minutes. Do not immerse for greater than 30 minutes. Not to be used above 10,000 feet. © 2021 Abbott. FreeStyle, Libre, and related brands are marks of Abbott, ABC-40375 or c-011201.